


POLICY STATEMENT

- ✓ AVoptics Limited is committed to providing a consistently conforming product that aims to exceed customer expectations, by compliance against EN9100:2016 (AS 9100) and other legal and customer contractual obligations
- ✓ AVoptics is committed to creating a trustworthy business relationship with customers which results in repeated business and customer referral.
- ✓ AVoptics Limited confirms total commitment to the health, safety and welfare of its employees through a policy of legal responsibility and open dialogue at all levels.
- ✓ AVoptics is committed to improving the production processes efficiency using a lean manufacturing approach and identifying opportunities to reduce time, waste, material, power and therefore the cost of the final product, contributing to enhance customer satisfaction and protect the environment.

AVoptics Limited establishes the above philosophies by ensuring the continuation of the following policy objectives:

- Identifying the necessary resources to meet the customer and product specifications with due consideration to the contract compliance and related risk assessment
- Compliance with internal processes and procedures to achieve declared aims is supported by documented records and archives
- AVoptics is committed to implementing a training program for its staff oriented to deliver company needs and maintain its competitiveness in the market.
- Monitoring of product and systems compliance to prevent unnecessary wastage and maximise efficiency for sustained profitability
- Evaluate the efficiency of the business system by planned quality internal management system audits, to include health, safety and environmental issues
- AVoptics aims to create an open working relationship with customers and supplier, monitoring performance in support of product compliance and traceability.
- AVoptics is committed to creating a quality culture in which everyone within the company is responsible for quality, whilst motivating and encouraging inclusion of all employees at all levels.
- Monitoring of customer satisfaction and other performance improvement initiatives in line with the above policy objectives by regular Management review meetings

Approved by:



Date:

5/1/22.

Position:

Director