

## Quality Policy

- ✓ AVOptics Limited is committed to providing a consistently conforming product that aims to exceed customer expectations, by compliance against EN9100:2016 (AS 9100) and other legal and customer contractual obligations
- ✓ AVOptics is committed to creating a trustworthy business relationship with customers which results in repeated business and customer referral.
- ✓ AVOptics Limited confirms total commitment to the health, safety and welfare of its employees through a policy of legal responsibility and open dialogue at all levels.
- ✓ AVOptics is committed to improving the production processes efficiency using a lean manufacturing approach and identifying opportunities to reduce time, waste, material, power and therefore the cost of the final product, contributing to enhance customer satisfaction and protect the environment.

***AVOptics Limited establishes the above philosophies by ensuring the continuation of the following policy objectives:***

- Identifying the necessary resources to meet the customer and product specifications with due consideration to the contract compliance and related risk assessment
- Compliance with internal processes and procedures to achieve declared aims is supported by documented records and archives
- AVOptics is committed to implementing a training program for its staff oriented to deliver company needs and maintain its competitiveness in the market.
- Monitoring of product and systems compliance to prevent unnecessary wastage and maximise efficiency for sustained profitability
- Evaluate the efficiency of the business system by planned quality internal management system audits, to include health, safety and environmental issues
- AVOptics aims to create an open working relationship with customers and supplier, monitoring performance in support of product compliance and traceability.
- AVOptics is committed to creating a quality culture in which everyone within the company is responsible for quality, whilst motivating and encouraging inclusion of all employees at all levels.
- Monitoring of customer satisfaction and other performance improvement initiatives in line with the above policy objectives by regular Management review meetings

Signed: 

Approved By: Andy Voizey (General Manager)  
Date: 14/05/2026